## **Informing Decisions**

If you need a service dog, but do not know where to start the following suggested checklist may be useful when interviewing potential service providers (organizations/trainers). If a service provider refuses to answer your questions and will not back up in writing what is verbally articulated it would be wise to continue your search. Ultimately, the decision is yours to make. The enclosed talking points are merely suggestions.

*A suggested Checklist to Weigh My Options		
Are service dogs provided at no charge or do you charge your clients?		
Are you and/or your organization insured?		
Are you working with an interdisciplinary team to meet the needs of your clients?		
Can I keep my service dog when it retires?		
Do you have a background working with people with special needs?		
Do you have an application process? If so, do you have a privacy and use of information policy?		
Do you have any breed restrictions?		
Do you provide follow-up, aftercare, advocacy, and other resources for your graduates?		
Does your organization screen staff and volunteers?		
How do you determine who is qualified for your program?		
How long has your organization existed?		
How long have you been in business? Is your business registered?		
How many service dog teams do you graduate annually?		
How often do you re-assess your graduates?		

*A suggested Checklist to Weigh My Options			
If I meet the application requirements and graduate, do you have or know of a peer's support group that I could get involved with?			
If you work independently, do you have a current police check or a vulnerable sector check?			
Is there a waiting list?			
Is your organization a registered charity or non-profit organization?			
What are the qualifications of your service dog trainers, what are your qualifications?			
What are your clients' responsibilities?			
What happens to the dogs that are not suited to be a service dog?			
What is the organization's responsibilities?			
Who are you accountable to?			
Who maintains ownership of the dog?			
Will I have to raise funds and tell my story for my application to be accepted?			



## **Our Vision**

CFAS endeavours to inspire and sustain the innovation, coordination, and integration of exceptional Animal-Assisted Services within Canada's healthcare, social services, justice, corrections, and voluntary sectors in order to build a healthier, safer, and barrier-free Canada with people, pets, and partners (animals in service).

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